

Applied Business Tools and Technologies in TOURISM and HOSPITALITY



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By:

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LIED BUSINESS TOOLS and TECHNOLOGIES in Tourism and Hospitality First Edition

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Ohapter

THE TOURISM AND HOSPITALITY INDUSTRY

[.earning Objectives

After studying this section, you will be able to:

- dr discuss what composes the tourism and hospitality industry,
- **r** create an article that discusses how tourism and hospitality establishments communicate their products and services to their prospective clients through their websites.

INTRODUCTION

The tourism and hospitality industry helps a country in terms of economic stability. People of varying skills are hired in travel agencies, hotels, restaurants, airline companies, gaming companies, catering establishments, and the like, thus, producing a large number of employed individuals who provide a great and rewarding experience in the hospitality world. These industries continue to grow and present new trends that a guest could surely benefit from regardless of how much it may cost them.

